



## Questionnaire



Please **answer questions honestly** scoring between **1** and **5**

**1 – Awful**

2 – Poor

3 – Adequate

4 – Good

**5 – Excellent**

Questionnaire from Ubhi family stayed in villa 23rd - 30th December 2010 :

|   |  |                  |
|---|--|------------------|
| <p><b>How was your family's stay in our Villa ?? 5</b></p> <p><i>Please explain? It was our first time when we stayed in a villa. It was great. Just felt like our own home. Did our own cooking for breakfast. All family members enjoyed being together at the villa. It was close to Walmart and other stores. Kids played and had fun in the rec room. Overall it was a welcoming and great place to live and was the best experience ever outside of our home.</i></p> |  |                  |
| <p><b>Would you go again ??</b></p> <p><i>If no, would you please take a moment to explain why?</i></p> <p><b>Did you find the villa rates good value ??</b></p>  | <p><b>Yes</b></p> <p>yes<br/>and<br/>yes</p> | <p><b>No</b></p> |
| <p><b>How was the location ??</b></p>   | <p>5</p>                                     |                  |
| <p><b>How did you find locating Southern Dunes complex from the Airport ??</b> We didn't fly</p>  | <p>3</p>                                     |                  |
| <p><b>How did you find driving to and from the attraction parks ??</b></p>  | <p>5</p>                                     |                  |
| <p><b>What did you think of Southern Dunes communities facilities ?</b></p>   | <p>3</p>                                     |                  |

|  |                              |                  |
|--|------------------------------|------------------|
| <p><i>Could you please explain why:</i></p> <p>Didn't had time to use the facilites</p>  |                              |                  |
| <p><b>How clean &amp; tidy was the outside area including pool ?</b></p> <p>It was very clean. However because of bit cold weather we didn't use the pool and bbq.</p>   | 5                            |                  |
| <p><b>How helpful did you find our Property Management Company ??</b></p>  | 5                            |                  |
| <p><b>Was there anything additional the Villa required ??</b></p> <p>Need to upgrade the TVs to LCDs, so people can enjoy widescreen movies. Also, we couldn't connect our camcorder's or still camera's HDMI cable directly to watch what have we recorded.</p> | <p><b>Yes</b></p> <p>yes</p> | <p><b>No</b></p> |
| <p><b>Was anything either broken or not working within the property ??</b></p> <p>Tap in tab wasn't working properly. We called the mgmt and the guy came over in few minutes and fixed it.</p>  | <p><b>Yes</b></p> <p>yes</p> | <p><b>No</b></p> |
| <p><b>Please give any additional information on how we can improve the Villa ??</b></p> <p>Beside upgrading to the LCD TVs couldn't think of any cuz this was our first time at any villa. We just liked it the way it was.</p>                                  |                              |                  |